

# CANCELLATION PROTECTION PROGRAM

Protects  
Tour  
Payments!

## What if an unplanned circumstance causes a Participant to cancel their travel plans?

### Tour Payments are refunded!

The CPP is a high-value program designed for convenience and protection. If a Participant is unable to travel because of illness, sports obligations, scheduling conflicts or any other unforeseen events, the CPP allows them to cancel their trip and receive a full refund of their Tour Payments (minus the CPP cost and non-refundable items\*)

### Safeguard Tour Payments!

Without the CPP, cancelled trips could cost up to 100% of tour payments, which is why more and more Participants are taking advantage of the program.

A highly  
Valuable  
Program!

### Easily and conveniently build payment protection into the Tour Price!

The most efficient way to guarantee protection of Tour Payments in the event of an unexpected cancellation is for the Tour Organizer to include the CPP in the overall group Tour Price for everyone traveling. This way, the nominal fee of the CPP is included with no additional work on the part of the Tour Organizer or the Participants.

**Increasingly, this has become the "gold standard" among traveling groups as Tour Organizers realize the great value the CPP offers!**

Essential  
and  
Affordable!

#### PROGRAM TERMS

- All cancellation notices and requests for refunds must include the Registrant's name and be submitted in writing to Gerber Tours, postmarked no later than the Tour's departure date.
- If Sponsoring Organization is responsible for the submission of payments to Gerber on Participants' behalf and cancellation occurs before Final Payment is received by Gerber Tours, Tour Organizer will be responsible for refunding to Participant the total payments received from him/her. Cancelled Participants will not be included on the final invoice.
- If Participants are making payments directly to Gerber Tours, refunds will be made in the total amount received by Gerber Tours for that Participant at the time of cancellation (minus the CPP cost and non-refundable items\*).
- Refunds take approximately 4 – 6 weeks to process.
- Refund total will be based on the Tour Price as contracted between Gerber Tours and Sponsoring Organization and on the total amount received for that participant at the time of cancellation (minus the CPP cost and non-refundable items\*).
- Only Registered Participants are eligible for refunds and refunds will only be issued to the canceling party as indicated on the Registration Form unless otherwise agreed upon.
- Refunds under the CPP are not available if the Sponsoring Organization cancels the entire Tour or in the event or threat of acts of government, epidemics, force majeure events or acts of terrorism.
- If the Tour Organizer chooses not to include the CPP in the Tour Price, Participants will have the opportunity to purchase when they register.

\*Non-refundable items include the non-refundable booking deposit, late payment and/or returned check fees.

**CONTACT YOUR TRAVEL ACCOUNT EXECUTIVE AT 800.645.9145 TO DISCUSS THE BEST WAY TO PROTECT YOUR PAYMENTS!**